**Survey Questions**

1. What is your current role at Ohio State?

* Undergraduate
* Graduate Student
* Faculty / Staff
* Other Please explain:\_\_\_\_\_\_\_\_\_\_\_\_

2. Why do you primarily use the library.osu.edu website? Please be as descriptive as you can.

3. This is a three-part question. Thinking about how you use University Libraries, please drag the items in that are important to you into the column on the right. Then, rank the items you selected as “Important to You” by dragging them into order from **Most Important to Least Important**.

Part 1

|  |  |
| --- | --- |
| Tasks | Important to You |
| \_\_\_\_\_\_ Manage your library account (checkouts, requests, etc.) |  |
| \_\_\_\_\_\_ Request items from OhioLINK, interlibrary loan and other off-site facilities |  |
| \_\_\_\_\_\_ Search for articles |  |
| \_\_\_\_\_\_ Search for books |  |
| \_\_\_\_\_\_ Search for multimedia items (video, audio, etc.) |  |
| \_\_\_\_\_\_ Search for specific journal titles |  |
| \_\_\_\_\_\_ Search for theses and dissertations |  |
| \_\_\_\_\_\_ Search Google Scholar |  |
| \_\_\_\_\_\_ Search the Institutional Repository (Knowledge Bank) |  |
| \_\_\_\_\_\_ Submit materials for the Institutional Repository (Knowledge Bank) |  |
| \_\_\_\_\_\_ Use the Research Database List |  |
| \_\_\_\_\_\_ Nothing in this list is important to me. |  |

Part 2

|  |  |
| --- | --- |
| Tasks | Important to You |
| \_\_\_\_\_\_ Find available textbooks |  |
| \_\_\_\_\_\_ Find Special Collections, including University Archives |  |
| \_\_\_\_\_\_ Find Subject & Course Guides |  |
| \_\_\_\_\_\_ Request copyright assistance |  |
| \_\_\_\_\_\_ Request help with advanced research |  |
| \_\_\_\_\_\_ Request help with citation |  |
| \_\_\_\_\_\_ Request help with student writing or research assignments |  |
| \_\_\_\_\_\_ Schedule time with a research librarian |  |
| \_\_\_\_\_\_ Use online or physical course reserves |  |
| \_\_\_\_\_\_ Use the library help chat (Ask Us) |  |
| \_\_\_\_\_\_ View online tutorials/videos about library resources and services |  |
| \_\_\_\_\_\_ View the library staff directory |  |
| \_\_\_\_\_\_ Nothing in this list is important to me. |  |

Part 3

|  |  |
| --- | --- |
| Tasks | Important to You |
| \_\_\_\_\_\_ Find available computers |  |
| \_\_\_\_\_\_ Find coffee or food at the library |  |
| \_\_\_\_\_\_ Find library employment opportunities |  |
| \_\_\_\_\_\_ Find maps and directions to library locations |  |
| \_\_\_\_\_\_ Find printing, scanning, or faxing available at the library |  |
| \_\_\_\_\_\_ Find technology help available at the library |  |
| \_\_\_\_\_\_ Reserve a study room |  |
| \_\_\_\_\_\_ View library events, exhibits, and news |  |
| \_\_\_\_\_\_ View library locations’ hours |  |
| \_\_\_\_\_\_ View library policies |  |
| \_\_\_\_\_\_ Nothing in this list is important to me. |  |

4. What do you like about the current library.osu.edu website? (Please list any specific features you hope we keep.)

5. What do you NOT like about the current library.osu.edu website?

6. When you seek information for your research or assignments, which websites do you use? E.g., library.osu.edu, Google, Google Scholar, Wikipedia. Please provide as much detail as you can.

7. What device do you usually use to access the library.osu.edu website? Select all that apply:

* Desktop
* Laptop
* Smartphone
* Tablet
* Other Please explain:\_\_\_\_\_\_\_\_\_\_\_\_